

WESTERN NEBRASKA COMMUNITY COLLEGE

Board of Governors' Policy

TITLE:	Student Complaints and Grievances
DIVISION:	Student Services
CATEGORY:	Students Rights and Responsibilities
REFERENCE:	Federal Requirement 34 CFR §602.16(a)(1)(ix) HLC Requirement: Assumed Practice A.3. and A.4 Nebraska Revised Statutes: <u>§85-9,170</u>
NUMBER:	BP-562
APPROVAL/DATE:	F. Lynne Klemke, President, WCCA Board of Governors Date: August 21, 2019

Purpose

In the interest of equitable and efficient operations of the College, students shall be afforded a mechanism by which complaints and grievances can be resolved expeditiously. The College shall also review said complaints and grievances to:

- Improve processes.
- Evaluate and deliver applicable trainings to faculty and staff.

Scope

This policy applies to Western Nebraska Community College students.

Procedures

- The College shall comply with federal, state, and local laws that relate to student rights and due process.
- The College provides students with a process, in accordance with college procedures, for resolutions of complaints and grievances that pertain to alleged discrimination, harassment, or misinterpretation of or noncompliance with College policy.

Revising this Policy

This Board Policy supersedes any prior WNCC policy, procedure, guideline or handbook on this subject matter.

If statutory provisions, regulatory guidance, or court interpretations change or conflict with this Board Policy, the Board retains the right to revise accordingly and for the changes to take effect immediately.

Adoption Date and Board of Governors' Minutes Item Number:
Revision Date and Board of Governors' Minutes Item Number:
Prior Policy Number:
Schedule for Review:
Divisions/Department Responsible for Review and Update:
Sponsoring Division/Department:
Repeal Date Board of Governors' Minutes Item Number:
Cross Reference:
Procedure(s) for Policy:
Related Policies/References: