#### **Financial Aid Office**

Financial Aid Income and Expense Appeals



## Agenda

- FAFSA and income reporting
- Financial aid income and expense appeal general information
  - https://www.wncc.edu/admissions-aid/financialaid/application-materials-deadlines
- Financial Aid Income Change Appeal
- Financial Aid Special Expense Appeal
- Steps to complete an appeal
- Financial Aid Office contact information

# Income Change Appeal



## Reasons for Income Change Appeal

- Reduction in income from that reported on FAFSA
  - Unemployment
  - Reduction of hours or wages
  - Retirement
  - Separation or divorce of parents
- Student or parent
- 2021-2022 Income Change Appeal Form

### What you need to know

- Important documentation will need to be submitted
  - Review instructions carefully
- Allow time for review and respond promptly to requests
- If you have an EFC of 0, then nothing to be gained by appealing
- Income protection allowances included in federal calculation
- Not all aid adjustments will result in increased aid

#### What you need to know (cont'd)

- WNCC's financial aid adjustment will not transfer to another college
- WNCC appeal decisions are final and cannot be appealed to U.S.
  Department of Education
- All other financial aid eligibility requirements must also be met to qualify for appeal
- Satisfactory Academic Progress

# Special Expense Appeal



## Reasons for Special Expense Appeal

- Expenses incurred in excess of student budget
  - Child care or elder care costs
  - Computer purchase
  - Excessive transportation costs
  - Tuition and fees above 12 credit hours
- 2021-2022 Special Expense Appeal Form

### What you need to know

- Important documentation will need to be submitted
  - Review instructions carefully
- Allow time for review and respond promptly to requests
- May result in increase loan eligibility, but not in additional Pell Grant
- Not all aid adjustments will result in increased aid

#### What you need to know (cont'd)

- WNCC's financial aid adjustment will not transfer to another college
- WNCC appeal decisions are final and cannot be appealed to U.S.
  Department of Education
- All other financial aid eligibility requirements must also be met to qualify for appeal
- Review Satisfactory Academic Progress and financial aid eligibility <u>requirements</u>

# Steps to complete



## Steps

- Thoroughly review the requirements of the appeal found on the <u>Application Materials and Deadlines</u> web page
- Gather all requested documents, complete form, sign and submit to WNCC Financial Aid Office
  - Secure file transfer <u>https://docsafe.wncc.edu/filedrop/FINAID</u>
  - Fax 308-635-6732
  - Mail to WNCC Financial Aid Office, 1601 East 27<sup>th</sup> Street, Scottsbluff, Nebraska 69361
  - Hand deliver

# Questions?



#### For assistance

- Schedule an appointment
  - Last name A-M: Rosa Rosario at <a href="https://wncc.libcal.com/appointment/64508">https://wncc.libcal.com/appointment/64508</a>
  - Last name N-Z: Margarita Gurrola at <a href="https://wncc.libcal.com/appointment/61240">https://wncc.libcal.com/appointment/61240</a>
- WNCC Financial Aid Office:
  - financialaid@wncc.edu
  - 308-635-6011 or 800-348-4435, extension 6011

#### **Financial Aid Office**

- Sheila Johns, Director
- Rosa Rosario, Assistant Director
- Margarita Gurrola, Associate
- Christina Garcia, Technician
- Janette Lookabill, Receptionist

 Reference information: Higher Education Emergency Relief Fund III Frequently Asked Questions, Published May 11, 2021, Updated May 24, 2011, <a href="https://www2.ed.gov/about/offices/list/ope/arpfaq.pdf">https://www2.ed.gov/about/offices/list/ope/arpfaq.pdf</a>, direct outreach to financial aid applicants.